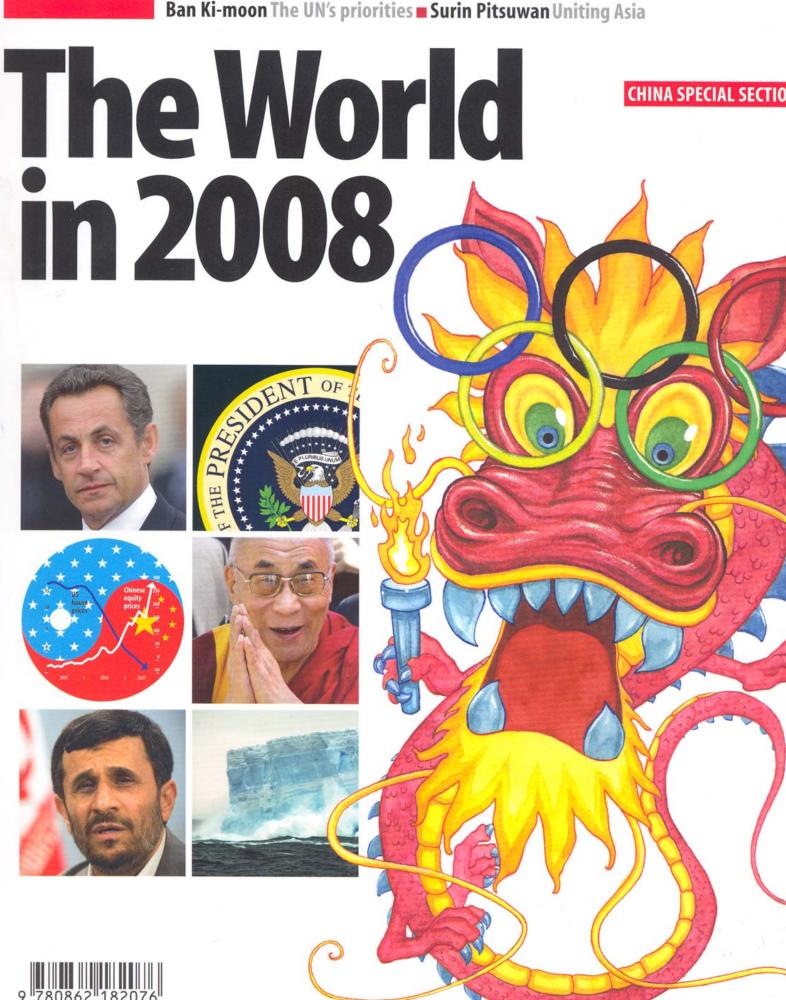
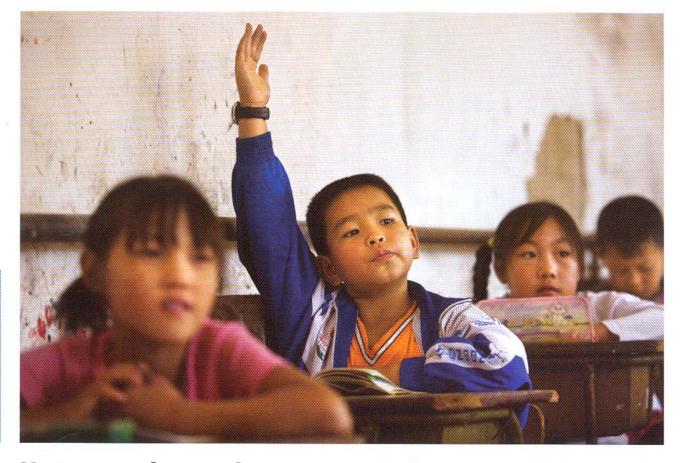
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**Business** 





## Not enough people in China

Graeme Maxton HONG KONG

A shortage of staff means employers will take more risks in 2008

sk senior executives about their main concerns for the year ahead, and the "shortage of talent" will come at or near the top of the list. Surely help is at hand, with the world's most populous country now open for business? Alas, no: even China has a talent shortage.

It is an odd discovery to those without much experience of the country. In almost every business and every industrial sector, the biggest problem facing employers is a lack of qualified people. It will get noticeably worse in 2008, for several reasons.

First, investment. Flush with cash from Hong Kong IPOS, a new wave of investment will create lots of new jobs in 2008 as Chinese firms expand. Many will seek to grow internationally too, bringing added troubles. What these companies lack are the skills needed to achieve their goals. Nor do they have the time it takes to develop them. So they will poach the staff they need from rivals.

Second, demographics. Thanks to the one-child policy introduced in 1979, the number of workers in their

typically select the best of this age-group for supervisory jobs or the fast-track to management, will increasingly find a much smaller talent pool to fish from. Third, migrant workers. The flood will slow to a trickle in 2008. Until now, migrant workers coming

late 20s will shrink further in 2008. Businesses, which

from the western provinces have fed the bottom end of the labour market in the richest parts of China. But following government efforts to set up factories away from the coastal regions, and with the drop in the number of people entering the workforce, fewer inland workers will bother to make the trip.

The search for more senior managers, those who can lead businesses in China, will get tougher in 2008 too. The shortage of bosses has been acute for several years, but with more demand and little new supply it will become even more of a headache.

China's universities and many schools were closed for ten years during the Cultural Revolution. This means that most people in their late 50s and early 60s have had

little or no formal education. The majority lack any experience of working outside the state sector. Although the government has been hurriedly trying to train the best of them, the demand for top managers will exceed the supply in 2008.

Nor can China's existing skills problems be fixed easily. Much of the shortage of qualified staff is the result of the education system, which has not been able to keep up with China's fastevolving labour market. The schools system still teaches by rote, producing people who foreign employers often >>

Graeme Maxton: freelance contributor, The Economist

It is now cheaper to employ factory workers in Malaysia than in parts of China and senior managers often cost more than in Europe

An amphibious

## Cheap but not so cheerful

Graeme Maxton HONG KONG

## The launch of the world's lowest-priced car

ndians will have the first chance to buy the world's cheapest car in 2008. Delayed by design changes and protests over the site of its new factory, the car is due to appear on the market around mid-year. With a two-cylinder, 30-horsepower, rear-mounted engine and four doors it is aimed at those trading up from scooters and three-wheelers. In launching it, Tata Motors, part of India's largest private firm, will start a controversial trend.

When it was first conceived, the 1 lakh (100,000 rupees) car was to have cost the equivalent of \$2,000 before tax. With the drop in value of the dollar and the hike in raw-material costs it is now likely to be more like \$3,000. Yet this is still less than half the price of today's best-known low-cost car, the Renault Logan.

Tata achieves its staggeringly low price by approaching the development and assembly process

anew. The car uses more plastics than usual and adhesives are used to stick some of the bits together. This is faster and cheaper than using conventional robots and welding. Many of the suppliers will also work on-site, cutting inventory and delivery costs.

To increase volumes and achieve economies of scale quickly the company is establishing a series of small satellite factories, working with the mother plant in Bengal. These will build the cars from kits and then sell and service them as well, doing away with the costs and margins taken by more traditional dealers.

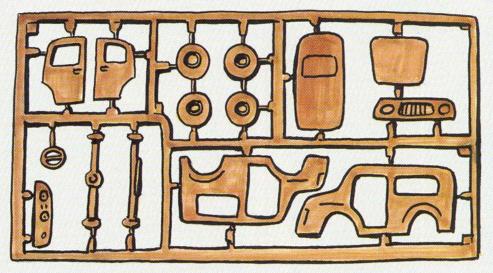
With an initial target of 1m units a year, the new vehicle will double Indian car output. The company says it plans to replicate the approach in other developing countries too, so volumes can grow bigger still. Moreover, after scoffing at Tata's plans, other big carmakers such as vw, Renault, Toyota and GM are hurriedly de-

signing ultra-low-cost cars of their own.

Adhesives are used to stick some of the bits together

This is good news for the world's (comparatively) poor, and for those seeking the status, mobility and independence that comes from a car. It should be good for the manu-

facturers too, although margins will be extremely thin. But with concerns about oil security, fuel prices and the environment reaching new highs in 2008, hardly anyone else will welcome this flood of more cars on the world's roads.



say are inflexible, lacking in creativity and initiative. Staff turnover is very high, too. It is not uncommon for fast-expanding factories to find that 40% of their staff are new each year. Wages have also been rising quickly. It is now cheaper to employ factory workers in Malaysia than in parts of China and senior managers often cost more in China than in Europe.

With the outlook less rosy still, what will employers do? According to Michael Bekins of Korn/Ferry in Hong Kong, there will be a shift in the mindset of head-hunters and HR bosses in 2008. "Developing retention plans will become a bigger issue than recruiting," he says. He thinks managers will start being measured explicitly on how well they keep their team.

Jürgen Kracht, the head of Fiducia, a China-specialist consultancy, says there will also be "many more Chinese returnees and more Asians moving from countries like Singapore and Malaysia" to make up the shortfall. This, he says, means that the shortage will be exported to the rest of the region.

Employers are also likely to take more risks in 2008 to entice the best, or even the very-nearly-good-enough. Foreign and domestic companies will bring more expatriates from Europe and America. As well as raising costs further, the newcomers will bring new headaches. Without any experience of working in such a difficult place more mistakes will be made, resulting in more product recalls and safety scares. There will also be a trend towards promoting people before they are ready, of "placing people in big shoes", says Vanessa Moriel of Human Capital in Shanghai. Tax-saving pay deals, where part of someone's salary or a sign-on bonus is paid in vouchers or overseas, will become more common in 2008, as employers try to find cunning ways of paying people more, more cheaply.

"Foreign companies risk doing deals in China that they would never do in Europe or the United States," says Mr Kracht. Yet for many companies bending the rules and making compromises will be the only way they can attract the skills they need in China in 2008. ■